



The Emotionally Intelligent Nurse Leader

Mae Taylor Moss

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The Emotionally Intelligent Nurse Leader offers nurse managers, health care leaders, and emerging leaders a useful guide for identifying, using, and regulating their emotions (emotional intelligence). As the author clearly demonstrates, harnessing the power of emotional intelligence can transform the work environment and the nursing profession as a whole. This important resource combines a strong theoretical base with illustrative case examples and practical insights. Every day, nurse leaders must resolve conflict, form alliances, and coach others in a complicated health care environment. Each chapter in this book is designed to help these professionals identify, understand, and hone the skills of emotional intelligence—skills that will bolster the nurse professional's ability to lead effectively. *The Emotionally Intelligent Nurse Leader* explores how to invent an emotionally sensitive workplace culture, upend the hierarchy—making leaders more responsive and line employees more responsible—and visualize and create an emotionally intelligent workplace.

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